

THE ALEX HALEY MUSEUM COVID19 PROTOCOL

The Alex Haley Museum has been working diligently to reconfigure its tours, exhibit hall, theatre, and gift shop to ensure the health and safety of our guests and staff for our re-opening. Our COVID-19 plan and protocols meet or exceed the social distancing, capacity, and health and safety guidelines outlined by local, state, and federal authorities. Below are highlights of these protocols and what you can expect during your upcoming visit. As information pertaining to COVID-19 is ever-evolving, please be sure to back with us for updates prior to visiting.

Here is what you can expect during your visit:



HEALTH & SAFETY PROTOCOL

- All Museum Associates are required to wear masks while at work.
- Guests are highly encouraged to wear masks, as well. Additionally, anyone who is persistently coughing or sneezing - for any reason - will be asked to wear a mask during their visit.
- All Guests and Associates will be required to undergo temperature check screenings upon entering the property. Anyone with a fever of 100.4 degrees or higher will not be permitted to enter.
- All Associates are required to participate in scheduled handwashing breaks throughout their workday.



ENHANCED SANITIZATION

- Thorough, commercial-grade cleaning of the campus and all surfaces will be conducted continuously throughout the day.
- Hand sanitization stations are available for the use of our guests and associates.



CAPACITY CONTROL - LIMITED TOUR GROUPS

- Group tour capacity has been reduced to 10 guests and 1 tour guide to allow for proper social distancing.
- Seating in our theatre has been marked to allow for proper social distancing.
- Visitors arriving as a group will not be comingled with others, unless social distancing can be achieved.



SOCIAL DISTANCING

- Signage has been placed throughout the museum to create awareness of proper physical distancing between guests. Please be respectful of other's space.
- No more than 4 guests will be allowed in the gift shop at any one time.



PAYMENT OPTIONS AVAILABLE TO OUR GUESTS

- **Buy your tour ticket(s) in advance when possible** via credit or debit card by giving us a call.
- **Buy your tour ticket(s) in person** using contactless payment options such as Apple Pay, Google Pay, Visa, Mastercard, or Discover.
- **Buy your tour ticket(s) in person** using cash

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